

UCB UNITED
CHRISTIAN
BROADCASTERS

ISRAEL TOUR

A U T U M N 2 0 1 8

29th Oct - 5th Nov 2018

Departures from London to
Tel Aviv.

Cost - £1,899pp* (twin room)

Single supplement £500

Hotels - 4 star hotels with half
board in Israel.

*Our prices are based on an exchange rate of USD 1.40
as of 25th Jan 2018

‘He will raise a signal for the nations and will assemble the
banished of Israel...’ Isaiah 11:12

Itinerary

Day 1 - Monday: Israel here we come!

Depart for the day-time flight to Ben Gurion Airport Tel Aviv. Transfer to our hotel in Netanya where a late supper will be provided.

Day 2 - Tuesday: The Mediterranean Sea, Lower and Central Galilee

Our first visit will be to Caesarea (Maritima) where Cornelius was converted, and Paul testified of Christ to King Agrippa. Then onto Mount Carmel with a stunning view from a rooftop, thought to be the spot where Elijah contested with the prophets of Ba'al. After lunch we will continue on to Megiddo (Armageddon) before stopping for a tour of the Nazareth Village (a reconstruction of the village Jesus grew up in). Our hotel is at the Sea of Galilee.

Day 3 - Wednesday: Sea of Galilee and Upper Galilee

We drive up to Banias National Park to the waterfall at Caesarea Philippi where it was revealed to Peter that Jesus is the Christ and Son of the Living God. We travel to Mount Bental then onto the Mount of Beatitudes, where Jesus preached one of his most important sermons and we read from Matthew 5. A short walk onto Tabgha brings us to the shores of the Sea of Galilee where Jesus called the disciples to follow Him. After lunch we visit Capernaum where Jesus lived for almost three years of ministry and is said to have healed Peter's mother-in-law. Then we drive to Kibbutz Ginosar for a boat trip on the Sea of Galilee where we hold a short communion service. We also view the 2,000 year old boat. Our hotel is at the Sea of Galilee.

Day 4 - Thursday: The Lower Galilee

The morning starts with a visit to the Roman ruins of Beit She'an where King Saul's head was displayed on a spike. We tour the ruined city and see the main Cardo as well as the remains of the Roman baths, then follow the Jordan River down towards Jericho and visit the authentic baptismal site of Jesus. We visit Qumran and tour the site where the Dead Sea scrolls were found, followed by the drive 'up to Jerusalem' and to our hotel.

Day 5 - Friday: The Old City Walk

Starting at the Garden of Gethsemane for a time of prayer and reflection, we walk through St Stephen's Gate to St Anne's Church, Pool of Bethesda and the Via Dolorosa (The Way of Sorrows) before continuing to the Church of the Holy Sepulchre. After lunch we visit the Upper Room (believed to be the authentic location where the last Supper was held) and end the day in the Garden Tomb where there will be an opportunity for communion.



The Wailing Wall, Jerusalem



The Dead Sea



Day 6 - Saturday: Masada and the Dead Sea

Today we start at the Mount of Olives, then travel down the Jericho Road to the lowest point on Earth at approximately 1,300 ft. below Sea Level to ascend to the summit of Masada by cable car, and to hear the amazing story about the Jewish zealots' stance against the Romans. After lunch we drive to Ein Bokek to spend time floating and relaxing in the Dead Sea. In the evening we have a special night out in the Old City to experience the City of David Sound and Light Show.

Day 7 - Sunday: Jerusalem

Today we have an opportunity to walk through Hezekiah's Tunnel. We visit the pool of Siloam and walk to the Davidson Centre with its superb panorama of the Temple and the famous Southern Steps where Jesus overturned the rogue traders' tables, ending up at the Western Wall for a time of personal prayer. After lunch you have an opportunity to visit Yad Vashem (the Holocaust Memorial). Our last evening in Jerusalem is free for you to wander the city or relax.

Day 8 - Monday: Goodbye to Israel

This morning we visit the Israel Museum to see the Dead Sea Scrolls and the amazing Model of the City, showing Jerusalem as it may well have been in the time of Jesus. We then head out to Neot Kidumim (Biblical Gardens) for a short tour and explanation of the various plants and trees mentioned in the Bible, followed by a Biblical lunch. After lunch we transfer to Ben Gurion Airport for our return to the UK.

Please note: At times our daily programme may change depending on local conditions and the advice of our guide. Every effort will be made to run the tour as per the itinerary above.

SECURITY

Please be aware of any restrictions imposed by Israeli local authorities, and ensure that you do not enter any unauthorised areas.

BEFORE DEPARTING

Health

Please seek the latest advice on inoculations and any other preventative measures from your doctor or travel health centre.

Keep a copy of your blood type, medical / optical prescriptions and information on any allergies - for foreign doctors. If you have medications keep them in their original boxes with their printed labels. You may need to get a doctors certificate authorising you to carry medication. This may help at Customs.

Fitness

All sightseeing normally requires quite an amount of walking around historical / cultural sites, so a good level of fitness will ensure you get maximum enjoyment from your visit. Get in the habit of taking a daily walk and wear in new walking shoes to avoid blisters once in Israel.

Passport/Visa

You are responsible for ensuring that your passport is valid for the entire duration of your stay abroad and should be valid for at least 6 months after your planned travel period. Similarly, you are responsible for ensuring that you have all the correct visas for any countries that require them. Please check with your travel agent if unsure. Keep a photocopy of your passport, visa, air ticket and insurance policy (with emergency numbers) in a place separate from your actual documents.

Insurance

Please ensure that you have comprehensive travel insurance to cover possible loss of possessions, illness and injury during your holiday. Many countries do not have national health systems and medical expenses can be astronomical. In particular, hospitalisation and air evacuation costs can be extremely high in many countries.

Itinerary

Ensure your next of kin or friends have a copy of your travel itinerary in case they need to contact you urgently. Keep them informed regularly, especially if you change your travel plans.

Air Travel

1. Choose to drink water rather than alcohol as this can dehydrate you.
2. Do foot and leg exercises every few hours to prevent deep vein thrombosis (you can also wear pressure stockings).
3. When you board the plane, try to fit into the time zone of your destination.
4. Request either vegetarian or kosher meals to help keep your digestive system 'unclogged', you'll be far more comfortable particularly if you tend toward digestion problems. If you want to have a specialist meal, please advise on the registration form.
5. Pack light! The weather will be warm during October/November in Israel, so lightweight clothes will be the order of the day and perhaps a light cardigan just in case we encounter a cool night, but not over-packing is really important and the lighter your luggage the better.

ON YOUR TOUR

Food and Drink

We recommend buying bottled water in Israel. Water can be bought on the bus too. In all main Israeli cities you will find numerous side-walk cafes where most nationalities of food are represented. Specialities include: humus, shashlik and kebabs.

Most hotels and restaurants in Israel, frequented by visitors, are Kosher. This means that meat and dairy never mix during meals. Breakfast is the dairy meal of the day and hotels will typically have vegetable dishes, as well as cereals and fruit, eggs, fish, salads, yoghurt and halva but there is no meat.

Evening meals in Israel have no dairy. No cream sauces for the meat, no cheese and no milk for tea or coffee. Creamer like Coffee Mate type products are used instead of milk for your cuppa. Knowing this ahead of time can help avoid embarrassing situations by asking for milk and being denied.

Some hotels don't have electric kettles in their rooms but can be hired for a few shekels. (Hire charges will vary hotel to hotel). It's a good idea to carry some tea bags or coffee sachets (+ creamer sachets) just in case you find your hotel room lacking in this department.

Hygiene

It is also advisable to carry a pack of wet wipes with you, as these are very useful when travelling. Some public toilets may be basic and we recommended you travel with tissues and antibacterial hand gel.

Local Currency

New Israeli Shekel. This is divided into agorots. Denominations are 1, 5, 10 agorot coins and half shekels = 50 agorot. Tourists may bring an unlimited amount of foreign currency into the country. Currently this does not have to be declared. Some shops do not accept credit cards; therefore please take sufficient Shekels, US dollars or GBP. You may exchange shekels back to GBP at any bank, however on departure from Israel a maximum of 100.00 GBP may be exchanged, after customs and passport control (please change all shekels prior to departing Israel). You should shop around if unsure of exchange rates and commission levels. Small denominations of Shekels, US dollars or GBP are always useful when seeking bargains or giving tips. On a day-to-day basis, try to avoid carrying more cash than you need for immediate purposes to reduce the potential loss from pick pocketing. If unsure, enquire at your hotel about safety deposit boxes.

ATM's are available to access your account at the Ben Gurion Airport as well as throughout Israel so it's not essential to buy NIS (New Israeli Shekels) in advance of our tour. You can however get some NIS before departing the UK from the airports and then use ATM's in Israel when you need additional cash. This is the most hassle free way of managing your money. There are fees involved no matter what method is used and ATM's are the quickest and most convenient means available. It is important however to make sure your bank is recognised internationally, which many 'local' banks are not. If you use a local bank, check with them to see if they have international facilities as they may have to issue you with a special card to access your money overseas. 1 GBP = 5 Shekels (approx). (Exchange rate varies daily)

Tipping

Please remember tipping is the normal way of life in Israel. In hotels and restaurants it is usual to give between 10-12% of the bill. Please note, while on the tour tipping will be taken care of for you. However most lunches are your responsibility and during any free time that you may eat at a restaurant, you will be expected to tip.

Clothing

Our tour is relaxed and casual clothing is acceptable. Jeans, slacks, t-shirts, sweaters and jumpers are fine. A pair of slacks and a collared shirt / blouse for evening meals in the hotel may also be considered. Suits, ties and jackets are not needed.

For protection against the sun, a large sunhat, sunglasses and sun protection cream are advised. Head coverings are often required for 'holy sites'. A large scarf can be useful for ladies. Comfortable flat walking shoes are essential. The norm is semi-conservative attire particularly in Jerusalem, but in Tel Aviv, clothing is more relaxed particularly near the beach.

Some areas in Israel are less rigid regarding clothing while some areas are very conservative. The most rigid places are the churches. Dress code is not hard to comply with; the basic rule of thumb is to be modest and sensible remembering you're in a different country where there are three major religions all of which are conservative. We won't be going to any specific Islamic sites or areas currently under Islamic rule and the WAFK (Temple Mount Police) are very particular about the dress code. Our main points of interest are Israeli and Christian. You just need to follow these simple guides:

a. Men: Short sleeved shirts and t-shirts are fine but shorts are not. $\frac{3}{4}$ length shorts and full length trousers are fine, but wearing shorts above the knee will prevent you from entering many churches and some other areas and you would be required to hire a 'sarong' to wrap around yourself to cover your legs. It's easier to just wear long or longish trousers and no vest type tops.

b. Ladies: As with the men, short sleeved blouses and T-shirts are fine. Please make sure no cleavage is visible. If you wear sleeveless tops please have a shawl or wrap in your handbag just in case you're required to cover your arms. Shorts, short or mini-skirts are inappropriate, it's wisest to wear $\frac{3}{4}$ or long trousers (not too fitting) or skirts that reach the knees or below. (If skirts are light cotton, make sure you wear a petticoat/slip).

c. When going to places like the Dead Sea, Jaffa in Tel Aviv and just general sight-seeing the dress code is far more relaxed but we need to be sensitive to the conservative nature of some specific places.

Please remember to bring your swim suit for a float in the Dead Sea and some of the hotels we will be staying in have swimming pools.

Climate

Israel enjoys long warm, dry summers. The average temperatures to be expected in November are: Jerusalem 12-19°, Tel Aviv 12-25°, the Dead Sea 18-26°.

Shopping

In the Old City of Jerusalem and other Arab market places, bargaining is a standard practice. However, in modern shops prices are fixed. Avoid bargaining for anything you have no intention of purchasing. Most stores in Israel are open daily from 8.00am-1.00pm and 4.00pm-7.00pm. On Fridays and the eve of Jewish Holy days shops close around 2.00pm and Jewish shops are closed for the Shabbat. Muslim shops are closed on Fridays while Christian ones are closed on Sundays.



Markets: Showing interest in products infers a sale and hostility can follow if no sale occurs. Tactics are used by merchants.

Many hotels also have Shabbat elevators for orthodox and practicing Jews to use on Shabbat. Selecting the right floor is unnecessary because these elevators stop on each floor. It's important NOT to use these elevators as they're provided for religious Jews specifically and use by Gentiles can be seen as disrespectful.

Language

Hebrew is the most widely spoken language in Israel, and Hebrew and Arabic are the official languages of Israel, although other languages, especially English are widely spoken. Learn a few greetings/phrases before you go as it will make you more respected by the locals.

Often on first meeting, Jewish Israelis can seem abrupt and dismissive. This is partly ethnic but mostly due to a lack of trust toward most people. Historically, Jews have been hated and abused in every nation of the Diaspora and sadly, Christians have led the way in this persecution. Jewish people don't easily trust non-Jews for good reason but once they recognise a 'friend', they're very warm and hospitable people.

Here are 12 helpful Hebrew words to know when going to Israel:

Hello/goodbye/peace - shalom

Yes - Ken

No - Lo

Thank you - Toda

Please - bevakasha

Water - mayim

Tea - tae

Coffee - cafe

Toilet - sherotim

Good morning - Boker tov

Good evening - erev tov

Good night - layla tov

Alcohol / Duty Free

The following goods may be imported into Israel without incurring customs duty (alcohol and tobacco can only be imported by persons aged 17 years and over): 250 cigarettes or 250g of tobacco products; 1l of spirits and 2l of wine; 250ml of eau de cologne or perfume; gifts up to the value of 100 GBP.

Business Hours

Banking hours in Israel are as follows: Sunday, Tuesday, Thursday, 8.30am-12.30pm and 4.00pm-5.30pm. Monday and Wednesday 8.30am-12.30pm only. Fridays and eve of Holy days 8.30am-12.00pm only.

Electricity

In Israel the electrical current is 220 volts, 50 Hz. Sockets take standard continental European round-pronged plugs. Take an adapter plug so that you can charge your camera/phone etc.

Terms & Conditions

BOOKING CONDITIONS

All arrangements are made between Travelink Group Limited of 48 - 50 Vivian Avenue, Hendon, London, MW4 3XH (Company registration number 1739785) and you, the client. These booking conditions together with any other written information we brought to your attention before we confirmed your booking, form the basis of your contract with the company. Please read them carefully as they set out our respective rights and obligations. In these booking conditions references to "you" and "your" include the first named person on the booking and all persons on whose behalf a booking is made or any other person to whom a booking is added or transferred, and references to "us" and "we" means the company.

1. MAKING YOUR BOOKING

1. When making a booking, the first named person on the booking ("the party leader") confirms that he/she is least 18, is authorised to make the booking on behalf of all members of the party, and has read these terms and conditions and has the authority to and does agree to be bound by them on behalf of all members of the party. The "party leader" is responsible for ensuring that the payment of any sums due in respect of that booking are duly made to the Company. In order to confirm your chosen holiday, a deposit of £150 per person or such other amount as is specified at the time of booking (or full payment if booking within 8 weeks of departure) must be paid at the time of booking. If you wish to purchase the insurance policy we offer, all applicable premiums must also be paid at the time of booking (you must be insured – see clause 12). For some flight inclusive arrangements, the full cost of the flight element must be paid at the time of booking, as well as a deposit for all other arrangements you may wish to also book. For these bookings, you will be advised at the time of booking of all monies due. All bookings are subject to availability. A binding contract will come into existence between you and us as soon as we have issued you with a booking confirmation that will confirm the details of your booking and will be sent to you or your travel agent. If your confirmed arrangements include a flight, we (or if you booked via an authorised agent of ours, that agent) will issue you with an ATOL Certificate and a confirmation.

2. The Company is not under any obligation to deliver any tickets, coupons, vouchers or documents until full payment of the booking has been received by the Company. Upon receipt, if you believe that any details on the ATOL Certificate or confirmation or any other document are wrong you must advise us immediately as changes can not be made later and it may harm your rights if we are not notified of any inaccuracies in any document within ten days of our sending it out (five days for tickets). Please check your ATOL Certificate, confirmation invoice and any other documents carefully as soon as you receive them. Contact us immediately if any information which appears on them appears to be incorrect or incomplete as it may not be possible to make changes later. (We regret the Company cannot accept any liability if we are not notified of any inaccuracies in any documents within 10 days of our sending it out).

3. The total cost of any booking must be received by the Company not less than eight weeks prior to the scheduled departure date of the holiday. In the event that payment is not received by the Company by that date, the Company reserves the right to treat the booking as cancelled by the client. In this event, the cancellation fees listed below shall apply.

4. Any money paid to an authorised agent of ours in respect of a booking covered by our ATOL is held by that agent on behalf of and for the benefit of the Trustees of the Air Travel Trust at all times, but subject to the agent's obligation to pay it to us for so long as we do not fail financially. If we do fail financially, any money held at that time by the agent or subsequently accepted from the consumer by the agent, is and continues to be held by that agent on behalf of and for

the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

5. We both agree that English Law (and no other) will apply to your contract and to any dispute, claim or other matter of any description which arises between us (except as set out below). We both also agree that any dispute, claim or other matter of any description (and whether or not involving any personal injury) which arises between us must be dealt with under the ABTA Arbitration Scheme (if the Scheme is available for the claim in question - see clause 11) or by the Courts of England and Wales only unless, in the case of Court proceedings, you live in Scotland or Northern Ireland. In this case, proceedings must either be brought in the Courts of your home country or those of England and Wales. If proceedings are brought in Scotland or Northern Ireland, you may choose to have your contract and any dispute, claim or other matter of any description which arises between us governed by the law of Scotland/Northern Ireland as applicable (but if you do not so choose, English law will apply).

2. CANCELLATION BY THE CLIENT

A client who wishes to cancel a booking must notify the Company in writing. The cancellation charges set out below will be payable from the date the Company receives the notification of cancellation. These charges are calculated as a percentage of the total holiday cost excluding insurance premiums, credit card charges and any amendment charges which are non refundable in the event of your cancellation.

Period before departure letter is received	Cancellation Charge
Prior to 42 days	Deposit
41 29 days	45%
28 15 days	60%
14 days or less	100%

Please note, the Company and/or our suppliers may impose different cancellation charges from those stated above depending on the particular package in question and/or method of transport and/or type of ticket booked. These may be higher than those set out above. Where different cancellation charges apply to your chosen arrangements, we will advise you of these at the time of booking.

3. CHANGES BY THE CLIENT

Should you wish to make any changes to your booking you must notify us in writing as soon as possible. We will endeavour to assist. Where we can, a fee of £30.00 per person (maximum £60 per booking) per occasion an amendment is made will be payable together with any charges incurred or imposed by any of our suppliers for making the change (where applicable). Please note that for changes to flight bookings, most airlines do not permit any changes, including name changes after tickets have been issued (and in some cases where bookings have been confirmed) for any reason, and as such any changes will be treated as a cancellation by the airline, and the cancellation charges are likely to be the full cost of the flight. Furthermore, we reserve the right to treat any alterations requested less than 2 months before departure as a cancellation incurring the cancellation charges set out in clause 4 below which must be paid in addition to any charges incurred or imposed by any of our suppliers for making the change (where applicable). Cancellation charges will not however, be payable where the change requested is to substitute a party member where the original person is prevented from travelling provided we receive not less than 14 days notice. In this situation, the person who is prevented from travelling may transfer their booking to someone else introduced by you without incurring cancellation charges although the amendment fee of £30.00 together with all additional costs incurred by us as a result of the transfer will be payable (including any charges incurred or imposed by any supplier). Where any agreed

alteration involves a change in the number of persons booking, the price will be re charged on the basis of the new accommodation/party size. A new confirmation invoice and/or final invoice will be issued.

4. CHANGES AND CANCELLATION BY THE COMPANY

We start planning the holidays we offer many months in advance. Occasionally, we have to make changes to and correct errors in the brochure, website and other details both before and after bookings have been confirmed. We may also have to cancel confirmed bookings. Whilst we always endeavour to avoid changes and cancellations, we must reserve the right to do so. However, we promise we will only cancel your confirmed booking 8 weeks or less before departure where you have failed to comply with any requirement of these booking conditions entitling us to cancel (such as paying on time) or where we are forced to do so as a result of circumstances outside our control/“force majeure” as defined in clause 5. We will not cancel after this date for any other reason.

Most changes are minor. Occasionally, we have to make a “significant change”. “Significant changes” include the following changes when made before departure; a change of accommodation to that of a lower official classification or standard for the whole or a major part of the time you are away, a change of accommodation area for the whole or a major part of the time you are away, a change of outward departure time or overall length of time you are away of twelve or more hours, a change of UK departure point to one which is more inconvenient for you, the closure of the only or all advertised swimming pool(s) at your accommodation for an extended period and, in the case of tours, a significant change of itinerary missing out one or more major destination substantially or altogether.

If we have to make a significant change or cancel, we will tell you as soon as possible. If there is time to do so before departure, we will offer you the choice of the following options:

- (a) (for significant changes) accepting the changed arrangements or
- (b) purchasing an alternative holiday from us, of a similar standard to that originally booked if available.
- (c) cancelling or accepting the cancellation in which case you will receive a full and quick refund of all monies you have paid to us.

Please note, the above options are not available where any change made is a minor one.

If we have to make a significant change or cancel 8 weeks or less before departure, we will pay you compensation subject to the following exceptions. Compensation will not be payable and no liability beyond offering the above mentioned choices can be accepted where (1) we are forced to make a change or cancel as a result of unusual and unforeseeable circumstances beyond our control, the consequences of which we could not have avoided even with all due care or (2) we have to cancel because the minimum number of bookings necessary for us to operate your holiday has not been reached - in this case we will notify you by the deadline specified in the details of the holiday in question.

No compensation will be payable if we cancel as a result of your failure to comply with any requirement of these booking conditions entitling us to cancel (such as paying on time)

Period before departure,
a significant change or cancellation
is notified to you

Compensation per person
(excluding infants)

More than 56 days	Nil
56-29 days	£10.00
28-14 days	£15.00
13 days – departure	£20.00

In all cases our liability for significant changes and cancellations is limited to offering you the above mentioned options and, where applicable, compensation payments. We regret we cannot pay any expenses, costs or losses incurred by you as a result of any change or cancellation. No compensation is payable for minor changes or where we make a significant change or cancel more than 8 weeks before departure. Very rarely, we may be forced by “force majeure” (see clause 5) to change or terminate your holiday after departure but before the scheduled end of your time away. This is extremely unlikely but if this situation does occur, we regret we will be unable to make any refunds (unless we obtain any refunds from our suppliers), pay you any compensation or meet any costs or expenses you incur as a result.



Nazareth: Basilica of the Annunciation



Ancient Synagogue at Capernaum (On The Sea of Galilee)

Terms & Conditions cont...

5. IMPORTANT NOTE FORCE MAJEURE

Except where otherwise expressly stated in these booking conditions, we regret we cannot accept liability or pay any compensation when the performance or prompt performance of our contractual obligations is prevented or affected or you otherwise suffer any loss or damage by "force majeure". In these Booking Conditions, "force majeure" means any event which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riot, civil strife, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire and all similar events outside our control.

6. THE COST OF YOUR HOLIDAY

The prices set out in our brochures and on our website were calculated on the date specified in the relevant brochure or website page on the basis of known costs and exchange rates then prevailing as set out in The Financial Times' "Guide to World Currencies" and which appear in the relevant brochure/ website. The Company reserves the right to increase or decrease the price of unsold holidays and travel arrangements at any time. You will be given the correct current price at the time of booking.

Once the price of your chosen holiday has been confirmed at the time of booking, we will only increase or decrease it in the circumstances outlined in this clause. Price increases or decreases after booking will be passed on by way of a surcharge or refund. A surcharge or refund (as applicable) will be payable, subject to the conditions set out in this clause, if our costs increase or decrease as a result of transportation costs (e.g. fuel, scheduled airfares and any other airline surcharges which are part of the contract between airlines (and their agents) and the tour operator) or dues, taxes or fees payable for services such as landing taxes or embarkation or disembarkation fees at ports or airports increasing or decreasing; or a change in the exchange rates used to calculate your arrangements.

Even in the above cases, only if the amount of the increase in our costs exceeds 2% of the total cost of your holiday (excluding insurance premiums, credit card charges and any amendment charges), will we levy a surcharge. If any surcharge is greater than 10% of the cost of your holiday (excluding insurance premiums and any amendment charges or credit card charges), you will be entitled to cancel your booking and receive a full refund of all monies you have paid to us (except for any amendment charges and credit card charges) or alternatively purchase another holiday from us as referred to in clause 4 "Changes and Cancellations by the Company". Although insurance (where purchased through us) does not form part of your contract with us or of any "package", we will consider an appropriate refund of any insurance premiums you have paid us if you can show you are unable to use/reuse or transfer your policy in the event of cancellation or purchase of an alternative holiday. A refund will only be payable if the decrease in our costs exceeds 2% as set out above. Where a refund is due, we will pay you the full amount of the decrease in our costs. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

You have 14 days from the issue date printed on the surcharge invoice to tell us if you want to cancel or purchase another holiday. If you do not tell us that you wish to do so within this period of time, we are entitled to assume that you will pay the surcharge. Any surcharge must be paid with the balance of the cost of the holiday or within 14 days of the issue date printed on the surcharge invoice, whichever is the later. We promise not to levy a surcharge within 30 days of the start of your holiday.

Please note, changes and errors occasionally occur. You must check the price of your chosen holiday at the time of booking. We reserve the right to correct errors in both advertised and confirmed prices as soon as we become aware of the error.

7. CONDITIONS OF SUPPLIERS

The provision of transport, accommodation and other services is subject to the conditions of the relevant carrier/supplier some of which may limit or exclude their liability to you often in accordance with international conventions (please see clause 8(5) below). Copies of these conditions are available on request.

8. THE COMPANY'S LIABILITY TO YOU

(1) (a) Where you purchase a package holiday from us, we will accept responsibility for the arrangements we agree to provide or arrange for you as an "organiser" under the Package Travel, Package Holidays and Package Tours Regulations 1992 as set out below. Subject to these booking conditions, if we or our suppliers negligently perform or arrange the services which we are obliged to provide for you under our contract with you, as set out on your confirmation invoice, we will pay you reasonable compensation. The level of such compensation will be calculated taking into consideration all relevant factors such as but not limited to: following the complaints procedure as described in these conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.

(b) In respect of accommodation only bookings: we have a duty to select the suppliers of the services making up your booking with us with reasonable skill and care. We have no liability to you for the actual provision of the services, except in cases where it is proved that we have breached that duty and damage to you has been caused. Therefore, providing we have selected the suppliers with reasonable care and skill, we will have no liability to you for anything that happens during the service in question or any acts or omissions of the supplier, its employees or agents.

(2) We will not be responsible for any injury, illness, death, loss (for example loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever which results from any of the following:

(a) the act(s) and/or omission(s) of the person(s) affected or any member(s) of their party or

(b) the act(s) and/or omission(s) of a third party not connected with the provision of your holiday and which were unforeseeable or unavoidable or

(c) unusual or unforeseeable circumstances beyond ours or our supplier(s) control, the consequences of which could not have been avoided even if all due care had been exercised; or

(d) an event which either ourselves or suppliers could not, even with all due care, have foreseen or forestalled.

(3) We limit the amount of compensation we may have to pay you if we are found liable under this clause:

(a) loss of and/or damage to any luggage or personal possessions and money:

The maximum amount we will have to pay you in respect of these claims is an amount equivalent to the excess on your insurance policy which applies to this type of loss per person in total because you are assumed to have adequate insurance in place to cover any losses of this kind.

(b) Claims not falling under (a) above and which don't involve injury, illness or death:

The maximum amount we will have to pay you in respect of these claims is twice the price paid by or on behalf of the person(s) affected in total. This maximum amount will only be payable where everything has gone wrong and you or your party has not received any benefit at all from your booking.

(c) Claims in respect of international travel by air, sea and rail, or any stay in a hotel:

i) The extent of our liability will in all cases be limited as if we were carriers under the appropriate Conventions, which include The Warsaw/Montreal Convention (international travel by air); The Athens

Convention (with respect to sea travel); The Berne/Cotif Convention (with respect to rail travel) and The Paris Convention (with respect to hotel arrangements). You can ask for copies of these Conventions from our offices. Please contact us. In addition, you agree that the operating carrier or transport company's own 'Conditions of Carriage' will apply to you on that journey. When arranging transportation for you, we rely on the terms and conditions contained within these international conventions and those 'Conditions of Carriage'. You acknowledge that all of the terms and conditions contained in those 'Conditions of Carriage' form part of your contract with us, as well as with the transport company and that those 'Conditions of Carriage' shall be deemed to be included by reference into this contract.

ii) In any circumstances in which a carrier is liable to you by virtue of the Denied Boarding Regulation 2004, any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier.

iii) When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question.

(4) It is a condition of our acceptance of liability under this clause that you notify any claim to ourselves and our supplier(s) strictly in accordance with the complaints procedure set out in these conditions.

(5) Where any payment is made, the person(s) receiving it (and their parent or guardian if under 18 years) must also assign to ourselves or our insurers any rights they may have to pursue any third party and must provide ourselves and our insurers with all assistance we may reasonably require.

(6) Please note, we cannot accept any liability for any damage, loss or expense or other sum(s) of any description: (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you; or (b) relate to any business.

(7) Please note, we cannot accept responsibility for any services which do not form part of our contract. This includes, for example, any additional services or facilities which your hotel or any other supplier agrees to provide for you where the services or facilities are not advertised in our brochure or website and we have not agreed to arrange them and any excursion you purchase in resort.

9. BEHAVIOUR

When you book with the Company, you accept responsibility for any damage or loss caused by you or any member of your party. Full payment for any such damage or loss must be paid direct at the time to the accommodation owner or manager or other supplier. If you fail to do so, you will be responsible for meeting any claims subsequently made against the Company (together with our own and the other party's full legal costs) as a result of your actions. The Company reserves the right in its absolute discretion at all times to cancel or terminate holiday arrangements or require any person to withdraw from a holiday if in our reasonable opinion, or in the reasonable opinion of any other person in authority, you or any member of your party behaves in such a way as to cause or be likely to cause danger, upset or distress to any third party or any damage to property. In these circumstances, no refunds will be made and we will not pay any expenses or costs incurred as a result of the termination. We will have no further responsibility toward such person(s) including any return travel arrangements.

10. UNUSED SERVICES OR ACCOMMODATION

No refund or compensation will be made or given for any unused accommodation or any unused services or feature of the holiday, nor will such accommodation, services or features be exchangeable for other accommodation services or features or be transferable to other persons except as set out in these booking conditions.

11. COMPLAINTS AND PROBLEMS

Any complaint concerning the services we provide must be reported to our local representative (or if there is no local representative to the Company direct) and the supplier of the service(s) in question immediately. If you fail to do so, we cannot accept any liability for any complaints or problems which could have been resolved had you reported them immediately. Clients must in addition set out any complaint in writing to the Company within 28 days of their return from holiday.

Disputes arising out of, or in connection with this contract which cannot be amicably settled may be referred to arbitration if you so wish under a special scheme arranged by the Association of British Travel Agents and administered independently by the Chartered Institute of Arbitrators. The scheme provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on the customer in respect of costs. Full details will be provided on request or can be obtained from the ABTA website (www.abta.com). This scheme does not apply to claims for an amount greater than £5,000 per person. There is also a limit of £25,000 per booking. Neither does it apply to claims which are solely in respect of physical injury or illness or their consequences. The Scheme can however deal with compensation claims which include an element of minor injury or illness subject to a limit of £1,000 on the amount the arbitrator can award per person in respect of this element. The application for arbitration and statement of claim must be received by the Chartered Institute of Arbitrators within 9 months of the date of return from the holiday. Outside this time limit arbitration under the Scheme may still be available if the Company agrees, although the ABTA Code does not require such agreement.

12. INSURANCE

It is a condition of this agreement that you take out suitable insurance. Details of the policy the Company offers are available on request. If you decide not to take the insurance we offer, you must take out another suitable insurance policy which provides comparable or greater cover than that offered by the Company. Unless you include full details of an alternative policy at the time of booking, the appropriate insurance premium(s) for the insurance offered by the Company will automatically be added to the price payable by you. Insurance cover will however only be effective once the Company receives payment of all applicable premiums. Please read your policy details carefully. It is your responsibility to ensure that the insurance cover you purchase is adequate for your particular needs. We do not check alternative insurance policies.

13. SPECIAL REQUESTS

If you have any special requests, you must ensure they are advised to the Company at the time of booking. Whilst every effort will be made by us to try and arrange your reasonable special requests, we cannot guarantee that they will be fulfilled. The fact that a special request has been noted on your confirmation invoice or any other documentation or that it has been passed on to the supplier is not confirmation that the request will be met. Failure to meet any special request will not be a breach of contract on our part unless the request has been specifically confirmed. We do not accept bookings that are conditional upon any special request being met.

14. GROUPS

Our tours assume a minimum of 16 people unless specified otherwise. If less than 16 people are booked for a tour, a supplement may be payable and the itinerary may be subject to amendment.

All tours, irrespective of tour numbers, are subject to amendment or withdrawal due to local prevailing conditions, e.g. Jewish Festivals or for security reasons.

15. FINANCIAL SECURITY

We provide financial security for flight inclusive Packages and ATOL protected flights. We do this by way of an ATOL held with the Civil Aviation Authority under ATOL number 1886. When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists the flight, accommodation, car hire and/or other services that are financially protected, where you can get information on what this means for you and who to contact if things go wrong. For further information, visit the ATOL website at www.atol.org.uk. The price of our flight inclusive arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL Scheme. ATOL protection extends primarily to Customers who book and pay in the United Kingdom.

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL Scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

If you book arrangements other than an ATOL protected flight or flight inclusive package holiday from us, your monies will not be financially protected. Please ask us for further details.

16. PRICES, BROCHURES AND WEBSITE ACCURACY

Please note, the information and prices shown in our brochure, adverts and website may have changed by the time you come to book your holiday. Whilst every effort is made to ensure the accuracy of the brochure and prices at the time of printing, regrettably errors do occasionally occur. You must therefore ensure you check all details of your chosen holiday (including the price) with us at the time of booking.

This brochure and website is our sole responsibility. It is not issued on behalf of and does not commit any independent organisation/carriers whose services are featured in it.

17. FLIGHTS, DELAYS AND MISSED TRANSPORT ARRANGEMENTS

If you or any member of your party miss your flight or other transport arrangement, it is cancelled or you are subject to a delay of over 3 hours for any reason, you must contact us and the airline or other transport supplier concerned immediately.

The Package Travel etc Regulations 1992 provide that in the event that you experience difficulty on the occurrence of circumstances described in clauses 8 (2) (a) (b) (c) or (d) of these booking conditions, we will provide you with prompt assistance. Where you experience a delay which is not owing to any failure by us, our employees or sub-contractors, this prompt assistance is likely to extend to providing help in locating refreshments, accommodation and communications but not paying for them. Any airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements.

We cannot accept liability for any delay which is due to any of the reasons set out in clause 5 of these booking conditions (which includes the behaviour of any passenger(s) on any flight who, for example, fails to check in or board on time).

The Company may not be in a position to confirm the airline(s), aircraft type(s) and airport(s) of destinations which will be used for your holiday arrangements at the time of booking. Where this information is provided, any subsequent amendment will not be a "significant change" entitling you to cancel or transfer to another holiday without paying our normal charges. The flight timings given on booking are for general guidance only and are subject to change. The latest timings will be shown on your confirmation invoice. However, the actual flight times will be those shown on your e-tickets or itinerary which will be despatched to you approximately two weeks before departure. You must accordingly check your tickets very carefully immediately on receipt to ensure you have the correct flight times. It is possible that flight times may have changed even after tickets have been despatched we will contact you as soon as possible if this occurs.

Please note the existence of a "Community list" (available for inspection at http://ec.europa.eu/transport/air-ban/list_en.htm) detailing air carriers that are subject to an operating ban with the EU Community.

Under EU Law, you have rights in some circumstances to refunds and/or compensation from the airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from airlines. If the airline does not comply with these rules you should complain to the Civil Aviation Authority at www.caa.co.uk/passengers. Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund of your holiday price from us. If, for any reason, you do not claim against the airline and make a claim for compensation from us, you must, at the time of payment of any compensation to you, make a complete assignment to us of the rights you have against the airline in relation to the claim that gives rise to that compensation payment. A delay or cancellation to your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight.

18. PASSPORTS, VISAS AND HEALTH REQUIREMENTS

The passport, visa and health requirements applicable at the time of printing to British citizens for the holidays we offer are available on request. A full British passport presently takes approximately 5 weeks to obtain. Requirements may change and you must check the up to date position in good time before departure. If you or any member of your party is 16 or over and haven't yet got a passport, our recommendation is that you should apply for one at least 6 weeks before your holiday.

Information on health is contained in the Department of Health leaflet T6 (Health Advice for Travellers) available from your local Department of Health office and most Post Offices. For European holidays you should obtain a completed and issued form E111 (details in leaflet T6 referred to above) prior to departure.

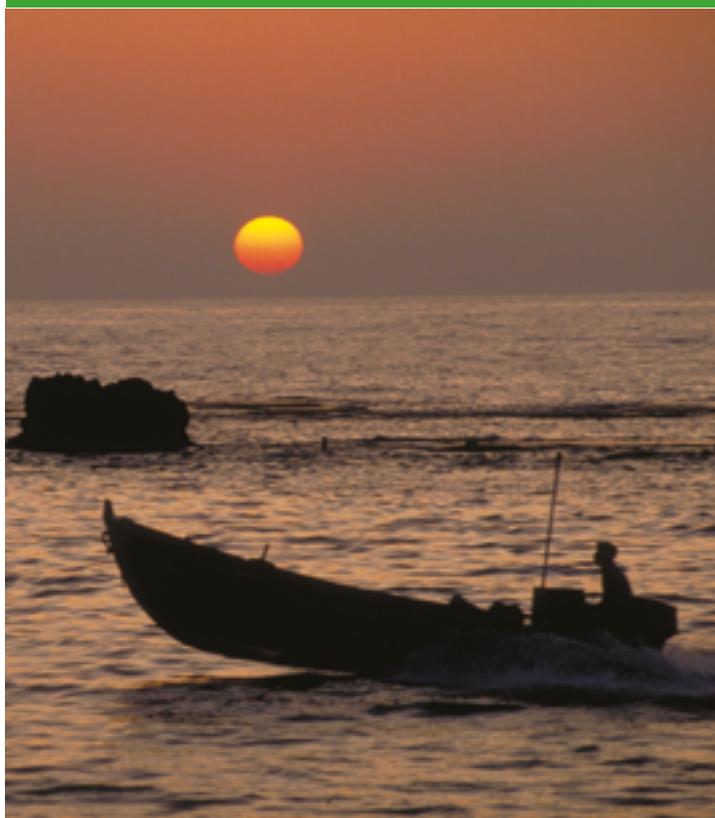
It is your responsibility to ensure that you are in possession of all necessary travel and health documents before departure. All costs incurred in obtaining such documentation must be paid by you. We regret we cannot accept any liability if you are refused entry onto any transport or into any country due to failure on your part to carry correct documentation. If you or any member of your party is not a British citizen or holds a non British passport, you must check passport and visa requirements with the Embassy or Consulate of the country(ies) to or through which you are intending to travel. If failure to have any necessary travel or other documents results to fines, surcharges or other financial penalty being imposed on us, you will be responsible for reimbursing us accordingly. Further information and advice on the country(ies) you are visiting is available from the Foreign and Commonwealth Office (www.fco.gov.uk).

19. DISABILITIES AND MEDICAL PROBLEMS

We are not a specialist disabled holiday company, but we will do our utmost to cater for any special requirements you may have. If you or any member of your party has any medical problem or disability which may affect your stay, please provide us with full details before we confirm your booking so that we can try to advise you as to the suitability of your chosen arrangements. We may require you to produce a doctor's certificate certifying that you are fit to participate in the tour. Acting reasonably, if we are unable to properly accommodate the needs of the person(s) concerned, we will not confirm your booking or if you did not give us full details at the time of booking, we will cancel it and impose applicable cancellation charges when we become aware of these details.



Mount of Olives



Fishing by the shores of Galilee

Booking Form - UCB 2018 ISRAEL Tour

£1,899pp in a twin bed shared room
£500 single supplement charge
Tour Dates: 29th Oct - 5th Nov 2018



ATOL: 1886

Please complete & return to:

UCB Israel Tour, Travelink Group Ltd, 50 Vivian Avenue, Hendon, London NW4 3XH
Tel: 020 8931 8811

Or email to: groups@travelinkuk.com



Please complete this form in block capitals - Thank you

1

Title	First Name As shown on your passport	Surname As shown on your passport	Date of Birth	ESSENTIAL INFORMATION REQUIRED			
				Accommodation		Nationality	Airport Departure
				Twin	Single		

Please note: Non UK/EEC citizens may require a visa – please contact the Israeli Consulate for advice.
Tel: 020 7957 9574 Web: <http://london.mfa.gov.il>

PASSPORT INFORMATION NOW REQUIRED BY MANY AIRLINES IN ADVANCE OF TRAVEL
(To be completed for each person – the section in grey is only for those requiring visas)

Please ensure you hold a full valid passport with at least 6 months unexpired from the date of your return from Israel.

2

Name on Passport	Passport Number	Passport Date of Is- sue DD/MM/ YYYY	Passport Date of Expiry DD/MM/ YYYY	Passport Country of Issue	Town and Country of Birth	VISA GRANTED? (If applicable) Answer YES or WAITING

3

Address to whom all correspondence will be sent

Title Mr Mrs Miss Ms Other Full Name

Address

Postcode

Work Tel Home Tel

Mobile Email

4

Special requests (if any) e.g. Vegetarian, Disabled, Adjoining rooms etc. – We will do our best to meet your requests, but please understand no guarantees can be given.

5

Preferred Christian name(s) for Name Badge:

6

PLEASE COMPLETE THIS SECTION ONLY IF OUR TRAVEL INSURANCE HAS NOT BEEN EFFECTED

As your tour operator, we would like to remind you of the importance of adequate holiday insurance. Such insurance should ensure you are fully covered against unexpected cancellation charges, medical expenses rising abroad, losses of luggage or money and personal liability claims. As Travelink insurance is particularly selected for travel to Israel with high cover at low premium this policy is highly recommended (see section 8 for insurance costs). **If you have your own travel insurance, please provide Travelink with a copy of the policy.**

I have taken an alternative holiday insurance policy, which provides cover comparable or greater than that provided by the Travelink Group policy, including cancellation cover for all causes beyond my control and offering a 24-hour emergency telephone service.

My travel insurers are

Policy No

Emergency Contact Tel. Number

7

In case of an emergency the contact name and number of your next of kin:

8

PAYMENT AND DECLARATION

Deposit £400 per person

or the full amount if travelling within 8 weeks:
£ _____

Insurance premium (UK residents only - Non UK residents must obtain insurance in their country of residence.) £ _____

19 – 65 years - £19.49

66 – 69 years - £29.24

70 – 75 years - £38.98

76 – 79 years - £48.73

80 – 85 years - £68.22

Enclosed payable to TRAVELINK £ _____

I agree on behalf of all the named persons on this Booking Form to accept the Booking Conditions and the Insurance Conditions (available at www.travelinkuk.com or on request) and warrant that I have the authority of all the persons named on the Booking Form to make the booking subject to these conditions. I am over 18 years old.

Signed.....

Date.....

HOW TO MAKE PAYMENT

Please tick the relevant box.

Bank Transfer

The most secure way to pay is by bank transfer
Sort Code: 20 95 87 Account Number: 90409820

Account Name: Travelink Group Ltd

Please quote your name & tour name and date as a reference.

Credit or Debit Card

If you have ticked this box we will call you for your credit/debit card details. Alternatively please call us on +44 208 931 8811 to arrange this.

Cheque

Please make cheques payable to Travelink and post to us with your booking form.

IF YOU WISH TO PAY IN EUROS THIS CAN BE ARRANGED. PLEASE CALL US ON +44 208 931 8811 OR EMAIL groups@travelinkuk.com